



User Manual App VEDO 2.1.0

FOR DEVICES: **iOS**



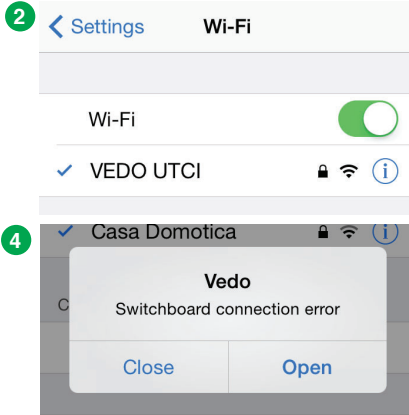
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Installing the VEDO App



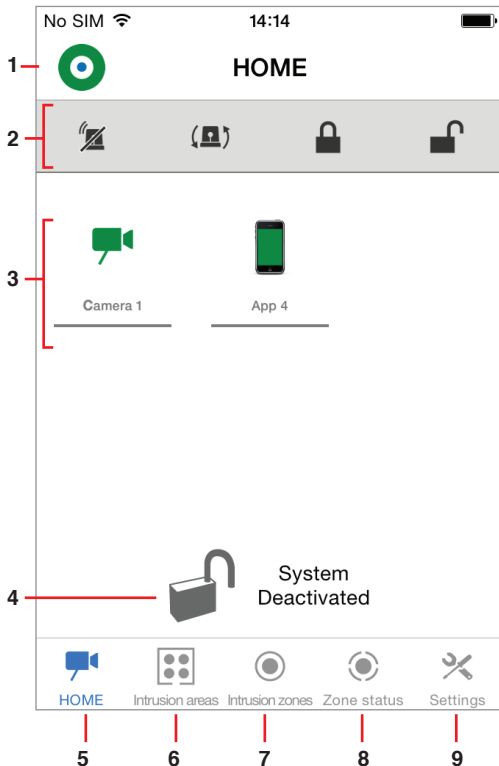
System requirements: iOS 6.0 or later, anti-intrusion control panels in the VEDO range by Comelit from version 2.2.0, Ethernet expansion module from version 2.2.0 and internet connection (for using the App remotely).



1. Log in to App Store, search for "Comelit" or "VEDO" in the search engine and install the free **VEDO APP**.
2. Activate a network connection
 - 2a. connect to your router to connect **locally**;
 - 2b. activate the data connection for your mobile device to connect **remotely**.
3. From the list of installed applications, press the  icon to open the **VEDO app**.
4. When it opens, press "Settings" to configure the application (see page 4).



THE USER PASSWORD (DEFAULT = 111111) WILL BE REQUESTED EVERY TIME ACCESS IS ATTEMPTED.



Description of the interface

1. Status icon:



VEDO: device not connected



VEDO: user connected



VEDO: no connection

default configuration:



Reset alarms



Stop alarms



Total activation



Total deactivation

3. Cameras and mobile devices connected to the system (mobile devices are only visible when connected to the local Ethernet network)
4. System status (activated/deactivated/partially activated/alarm memory...)
5. Home
6. Intrusion areas
7. Intrusion zones
8. Zone status
9. Settings

Configuring the application



For the data to be entered during configuration and setup, contact your regular installer.

No SIM 14:16

 **Settings**

GENERAL PARAMETERS

Device ID 2 >

Device password •

Inactivity timeout 60 >

Streaming bitrate 50

Notify connection errors ☒

AUDIO PARAMETERS

Ringtone aurora >

LOCAL PARAMETERS

IP address 192.168.1.230

Port 10012

REMOTE PARAMETERS

+ Remote control parameters



IP address/Hostname

Switchboard Port 10022

Switchboard Web Port 443

Secure Web ☒

Device connection

1. In "Settings"  press "Device ID" and enter the App identification number provided by your installer (between 1 and 8). Press [Settings](#) to return to settings.
2. Enter the device password (default = 0).

For local connection

1. Press "Settings" 
2. Scroll down the screen until you reach the "LOCAL PARAMETERS" section.
3. Enter the IP address for the control panel card (default = 192.168.1.230).
4. Leave the setting "Port" as it is (default = 10012) unless advised otherwise by your installer.
5. Scroll all the way through the screen and press "Save". Once configuration is complete the status icon will turn green  to show that the application is configured correctly.

For remote connection

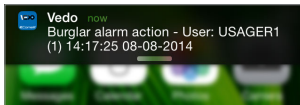
1. Press "Settings" 
2. Scroll down the screen until you reach the "REMOTE PARAMETERS" section.
3. Press "Remote control parameters" to access the relevant configurations.
4. Enter the "IP address/Hostname" (registered for the control panel or serial bridge) provided by your installer.
5. Do not change the remaining connection parameters (unless advised otherwise by your installer).
6. Activate the "Secure Web" option to use a secure connection when connecting to the control panel remotely.
7. Scroll all the way through the screen and press "Save". Once configuration is complete the status icon will turn green  to show that the application is configured correctly.



If the VEDO App does not register, contact your installer.

Using the VEDO App

RECEIVING AN ALARM NOTIFICATION



When an alarm notification is received, you will hear the selected ringtone and an alert window will open.

Only if the application is running in the background, an alert window will appear on the display.

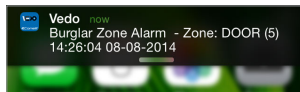
► Press the notification to access the application.

In the event of a zone alarm with dedicated camera

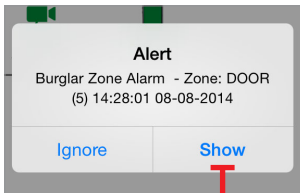
When an alarm notification is received, you will hear the selected ringtone and an alert window will open.

Only if the application is running in the background, an alert window will appear on the display.

► Press the notification to access the application.

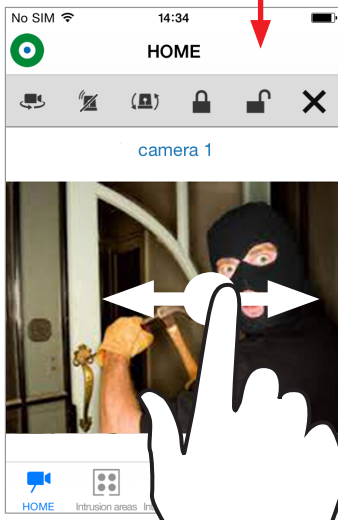


1



1. Press "Show" to view the 4 frames captured by the camera installed in the zone in which the alarm has been triggered.
2. Wait for the images to download.
3. Scroll through the images by moving your finger to the right or to the left.

3



► Press  to enable the connected camera.

► Press  to cycle through several cameras (where applicable).

► Press  to switch off the camera.

*** To receive notifications:**

- enable receiving notifications in the Settings area of your mobile phone, via "Settings" / Notification Center.

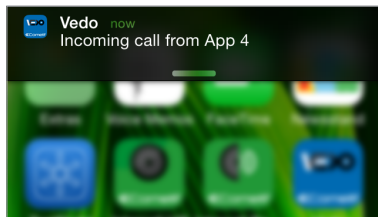


- enable the individual Vedo app for receiving notifications and set the desired receiving method.



Depending on the notification type, various ringtones will sound: in the event of an alarm or sabotage a "siren" type ringtone will be played, while in other cases

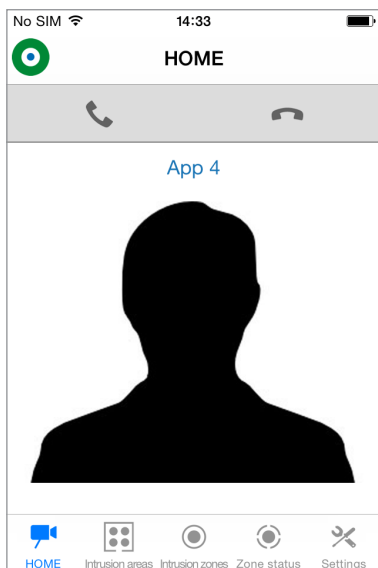
ANSWERING A CALL



When a call is received from another mobile device with the VEDO App, you will hear the selected ringtone.

Only if the application is running in the background, an alert window will appear on the display.

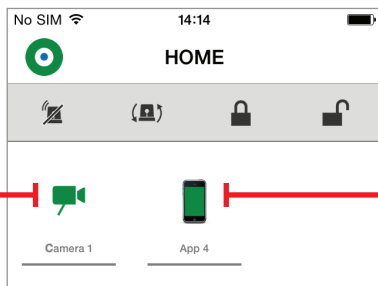
► Press the alert to accept the call.



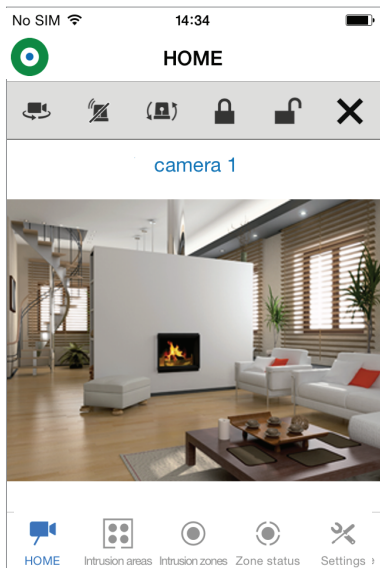
► Press  to enable the audio.

► Press  to stop the call.

VIEWING A CAMERA OR CALLING AN APP

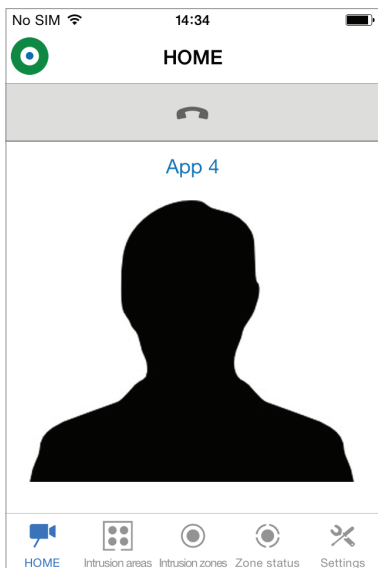


1. From the "HOME" screen press  to acquire the video signal for the relevant camera.



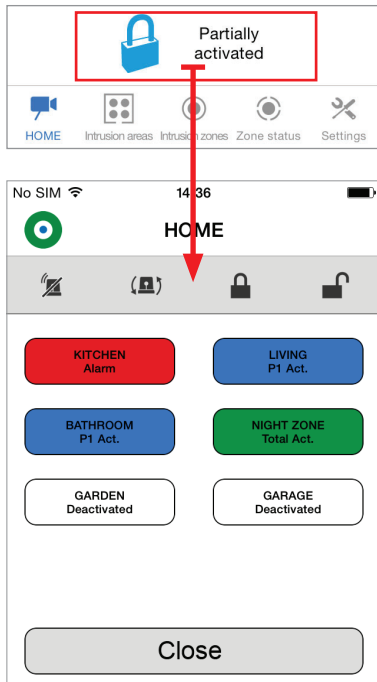
- Press  to cycle through several cameras (where applicable).
- Press "Close" to switch off the camera.

1. From the "HOME" screen press  to call a user connected to the system via the app.



- Press  to stop the call

VIEWING THE STATUS OF THE SYSTEM AREAS

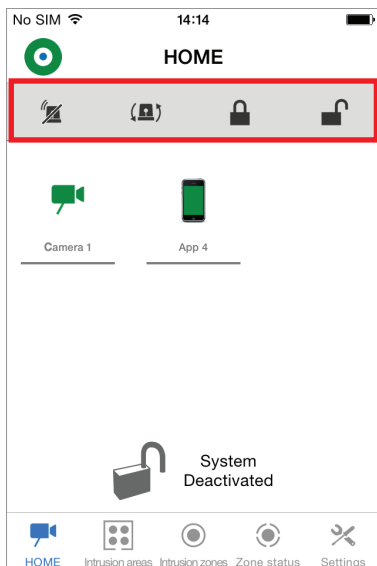


► From the "HOME" screen press the system status to view the status of the areas.

AREA STATUSES	
	Alarm Deactivated
	Total Alarm Activation
	Partial Activation (P1 / P2 / P1+P2)
	In Alarm / Alarm Memory

► Press "Close" to return to the HOME screen.

FUNCTION KEYS

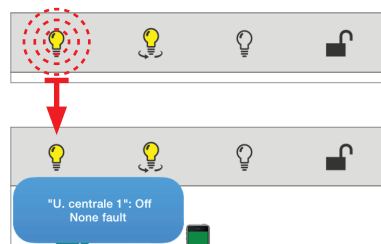


► Press the function key to activate the action associated with it.

Up to 4 function keys can be set to carry out the functions described on the next page.

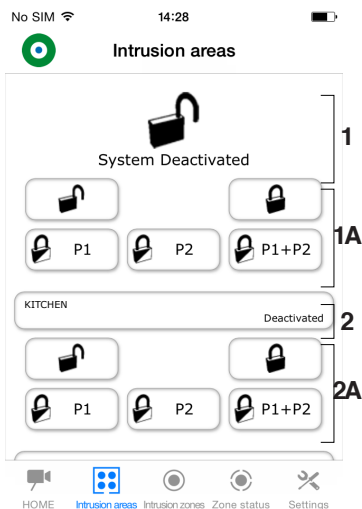
If the function key is configured as "Activate Output", "Toggle Output" or "Deactivate Output":

► Press and hold the function key to view the status of the corresponding output.



NO FUNCTION		F1	
		Allows you to assign the generation of one of the alarms listed below to the function key:	
ALARM		24 H	
		Flood	
		Burglary	
		Gas	
		Fire	
		Medical Emergency	
		Panic	
		Robbery	
ACTIVATE OUTPUT			Allows you to assign the activation of one of the programmed outputs to the function key.
TOGGLE OUTPUT			Allows you to assign the function key to toggle (change the status of) the selected output.
COMMAND		Authorise installer: authorises the installer code. Has the same effect as authorising the installer code from the keypad via the user menu.	
		Reset alarms: resets the control panel conditions and alarms in progress, but not the events that triggered the alarms which, if still active, will trigger a new alarm cycle. After this command, the control panel assumes the same status as it would assume following an activation.	
		Reset telephone calls: blocks all phone calls, on landline and GSM network. Also blocks any messages envisaged but not sent (SMS, email).	
		Request assistance: allows you to send a request for assistance to one or more recipients, by means of a phone call. (NIY)	
		Stop alarms: stops the alarms in progress, regardless of whether the events that triggered them are still active. Does not stop alarms with the attribute Silent.	
		Overtime: this command allows you to delay an automatic activation by n hours, where n is programmable, for the purpose of allowing work to continue beyond the envisaged activation time.	
	1	Event 1 key: activates the event programmed by the installer.	
	2	Event 2 key: activates the event programmed by the installer.	
DEACTIVATE OUTPUT			Allows you to assign the function key to deactivate the programmed output.
		Allows you to assign to the function key one of the possible activation/deactivation programmes:	
ACTIVATION SCENARIO		Total Activation of the alarm across the entire system.	
		Total Deactivation of the alarm across the entire system.	
		Scenario n (with n between 1 and 16).	

VIEWING AND CONTROLLING INTRUSION AREAS



The *Intrusion areas* section can be used to activate, deactivate and view the status of the alarm system areas. This chapter illustrates how the "alarm" section works for VEDO series control panels.

► Press  to access the screen "Intrusion areas".

(1) Alarm system status icon

		
System Deactivated Alarm deactivated	System Activated Alarm activated across the entire system	Partial Activation Alarm partially activated: only some of the areas and/or partial sets are activated
		
Alarm Memory Alarm in memory alert	Alarm in progress Alarm in progress	In sabotage System in sabotage

(1A) Alarm control buttons governing the entire system

	Deactivates alarms activated across the entire system		Activates alarms across the entire system
	Activates partial 1 across the entire system (and deactivates partial 2 if active)		Activates partial 2 across the entire system (and deactivates partial 1 if active)
	Activates partial sets 1 and 2 across the entire system		

(2) Alarm zone status bar

Area 1 Deactivated Zone alarm deactivated	Area 1 Total Act. Zone alarm activated	Area 1 Act. P1 Partial zone alarm activated
Area 1 In sabotage Area in sabotage	Area 1 Alarm memory Zone alarm in memory alert	Area 1 Alarm in progress Alarm in progress

(2A) Alarm control buttons governing an area

	Deactivates alarms activated in a specific area		Activates alarms in a specific area
			Indicates that the alarms are active
			Indicates that the system is not ready for activation, and that forcing is required

(2A) Alarm control buttons governing an area

 P1 Activates partial 1 across a specific area (and deactivates partial 2 if active)

 P1 Indicates that the partial set is active

 P1 Indicates that the system is not ready for activation, and that forcing is required

 P2 Activates partial 2 across a specific area (and deactivates partial 1 if active)

 P2 Indicates that the partial set is active

 P2 Indicates that the system is not ready for activation, and that forcing is required

 P1+P2 Activates partial sets 1 and 2 across a specific area

 P1+P2 Indicates that the partial sets are active

 P1+P2 Indicates that the system is not ready for activation, and that forcing is required

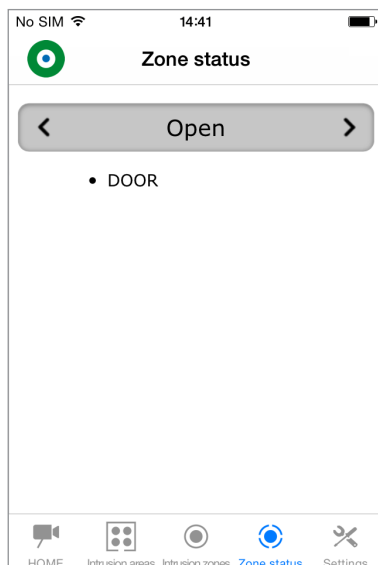
VIEWING THE STATUS OF THE INTRUSION ZONES

zone status legend	
	Zone open
	Zone faulty
	Zone isolated
	Zone excluded
	Zone in standby
	Zone anomaly
	Zone in sabotage



- Press  to view the status of the zones in an area.
- Use   to scroll through the system partitions.
- Press an option on the list (e.g. "DOOR") to "exclude" or "isolate" the zone.

VIEWING THE STATUS OF THE ZONES



- Press  to view the status of the zones across the entire system.
- Use   to scroll through the zone statuses (open, excluded, isolated, sabotaged/faulty, in alarm).

Settings

No SIM

14:16



Settings

GENERAL PARAMETERS

Device ID

2

>

Device password

•

Inactivity timeout

60

>

Streaming bitrate

50

Notify connection errors

☒

AUDIO PARAMETERS

Ringtone

aurora

>

LOCAL PARAMETERS

IP address

192.168.1.230

Port

10012

REMOTE PARAMETERS

+ Remote control parameters

H.A. BRIDGE SETTINGS

H.A. Bridge user password

••••

IP address

192.168.1.252

Local H.A. Bridge web port

80

Remote IP address/Hostname

Remote H.A. Bridge web port

0

Secure Web

☒

INFO

Version

2.0.3.7

Debug

☐

Cancel

Save











HOME

Intrusion areas

Intrusion zones

Zone status

Settings



For the data to be entered during configuration and setup, contact your regular installer.

DEVICE ID

See page 4.

DEVICE PASSWORD

See page 4.

INACTIVITY TIMEOUT

This function can be used to change the device inactivity time which elapses before automatic logout occurs.

1. Press "Settings" .
2. Press "Inactivity timeout" and select the desired setting.
3. Press < Settings to return to settings.
4. Scroll all the way through the screen and press "Save".

STREAMING BITRATE

This function can be used to adjust video streaming quality in remote connection mode via the bitrate (Kilobits transmitted per second).

1. Press "Settings" .
2. Set the video streaming transmission speed in Kbps (Streaming Bitrate).
3. Scroll all the way through the screen and press "Save".

DISCONNECTION NOTIFICATION

This function can be used to activate notifications following disconnection from the control panel.

1. Activate the "Connection error notification" option
2. Scroll all the way through the screen and press "Save".

RINGTONE

1. Press "Settings" .
2. Scroll down the screen until you reach "AUDIO PARAMETERS" and press the "ringtone" box to open the window with the list of available ringtones.
3. Select a new ringtone to change the call melody.
4. Press < Settings to return to settings.
5. Scroll all the way through the screen and press "Save".

IP ADDRESS

See page 4.

DOOR

See page 4.

REMOTE PARAMETERS

See pag 4.

H.A. BRIDGE SETTINGS

See pag 13.

INFO

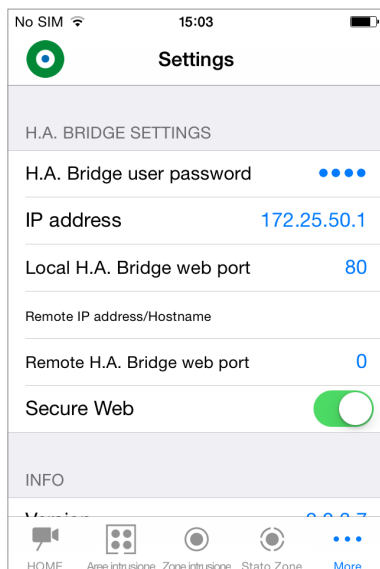
The "version" field shows the version currently in use.

Configuring Bridge Art. 20003101 and 20090334

In impianti che prevedono l'utilizzo della domotica è possibile monitorare e comandare l'impianto domotico tramite App se si dispone del Bridge Art. 20003101 o del Bridge Art. 20030334.



For the data to be entered during configuration and setup, contact your regular installer.



1. Press "Settings" .

2. Scroll down the screen until you reach "H.A. BRIDGE SETTINGS".

3. Set the User Password for the Home Automation Bridge.
default for Art. 20003101 = 11111
default for Art. 20090334 = 1234

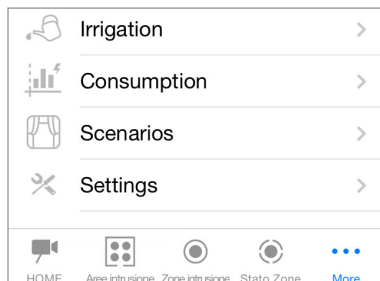
For local connection:

1. Enter the IP address for the home automation bridge (default = 192.168.1.252).
2. Set the communication port "Local H.A. Bridge web port" (default = 80).

For remote connection:

1. Enter the "Remote IP address/Hostname" supplied by your installer.
2. Set the communication port "Remote Bridge web port" (default = 443 for secure web).
3. Enable the option "Secure Web" to use a secure connection when connecting to the web pages for the home automation bridge.

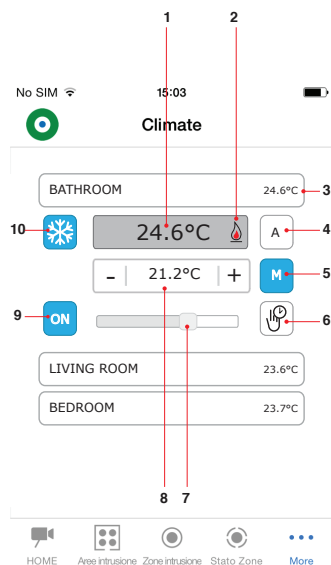
Using home automation Bridge Art. 20003101



If the bridge Art. 20003101 is configured correctly, you will be able to view the web pages for the home automation bridge.

- Press "Other"  to view the web pages menu for the home automation bridge.

CLIMA



The climate section can be used to monitor and adjust room temperatures.

- Press Other and Climate to access the Climate menu
- Press the desired room (for example: BATHROOM)

1. Room temperature.
2. Boiler / air-conditioner on indicator.
3. Room displayed.
4. Automatic mode.
5. Manual mode.
6. Timed custom mode forcing.
7. Room temperature adjustment cursor.
8. Desired temperature.
9. System on / off.
10. Summer / winter mode selection (heating / cooling management).

- Press (system on) to change the status to (system off) and vice-versa.

- Press summer mode to switch to winter mode and vice-versa.

- Press the icon to set the climate to manual mode and use the + and – selectors (or the adjustment cursor) to adjust the temperature of the room.

» The icon will turn blue.

- Press to set the climate to automatic mode and use the programming set on the master supervisor.

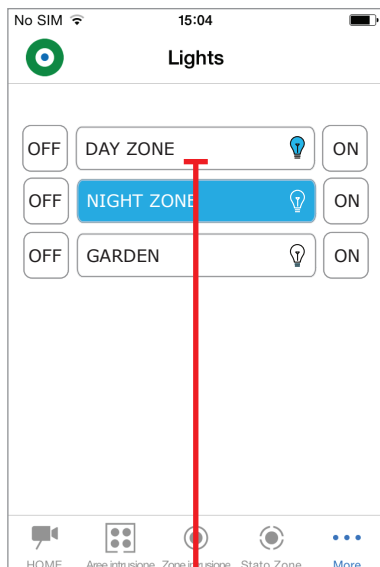
» The icon will turn blue.

indicates that a timed custom mode has **not** been activated from the master supervisor for that room.

indicates that a timed custom mode has been activated from the master supervisor for that room.

"Automatic mode", "Manual mode" and "Timed custom mode forcing" are not available if the Serial Bridge is set as a main device (MASTER).

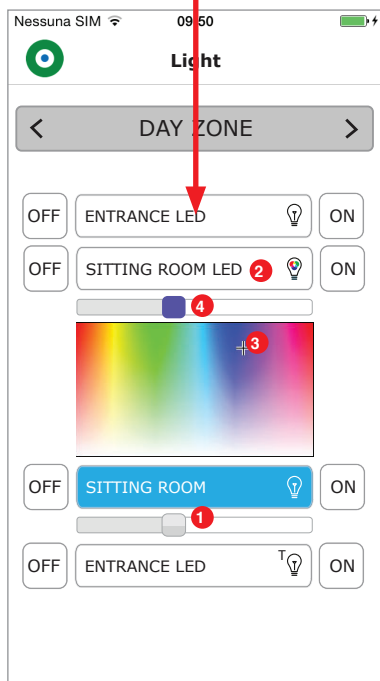
OTHER / LIGHTS / IRRIGATION / AUTOMATIONS



The Other / Lights / Irrigation / Automations section can be used to control the respective elements.

- Press  /  /  /  to access the relevant sections and control the zones using the ON / OFF commands.

Element status				
all elements off			 	
some elements in the controlled room (e.g. DAY ZONE) are active				
all elements in the controlled room (e.g. DAY ZONE) are active				
single element active			 	



irrigation legend	
	irrigation
	timed irrigation

- Press  /  to access the relevant sections, press a specific room (for example: DAY ZONE) and control the individual elements using the ON / OFF commands.

If the adjustment cursor is present (in the case of “dimmable” lights):

- move the cursor [1] to set the desired intensity.

In the case of RGB lights, the colour and light intensity can be adjusted:

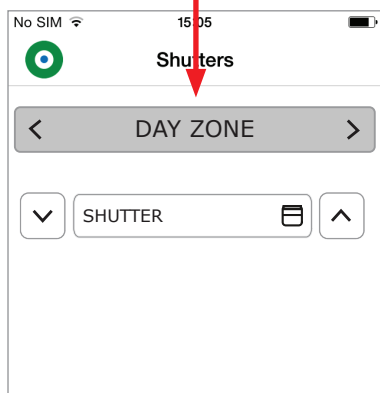
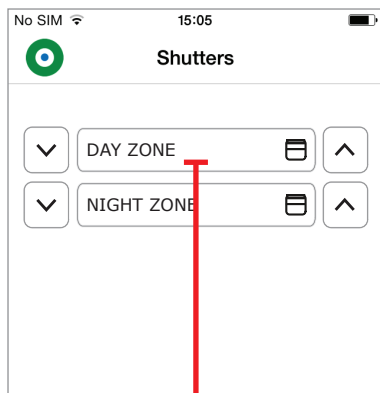
- Click on the element you want to set [2] and select the desired tone from the colour spectrum [3].
► Move the cursor to set the desired intensity [4].

Stati elementi		
element off		
single element active		

other outputs legend	
	other
	timed other

lights legend	
	lights
	RGB lights
	timed light

SHUTTER



The Shutters section can be used to control the opening and closing of one shutter, or of all the shutters in a room.

1. Press Other and Shutters to access the shutters section.

2. Press to lower the shutters in the controlled room; press to stop the downward movement.

Or
Press to raise the shutters in the controlled room; press to stop the upward movement.

SALON

The blue bar indicates that the shutters in the controlled zone are in operation.

1. Press Other and Shutters to access the shutters section.

2. Press a specific room (for example: DAY ZONE) and control the individual elements using .

Press to lower the shutter; press to stop the downward movement.

Or
Press to raise the shutters in the controlled room; press to stop the upward movement.

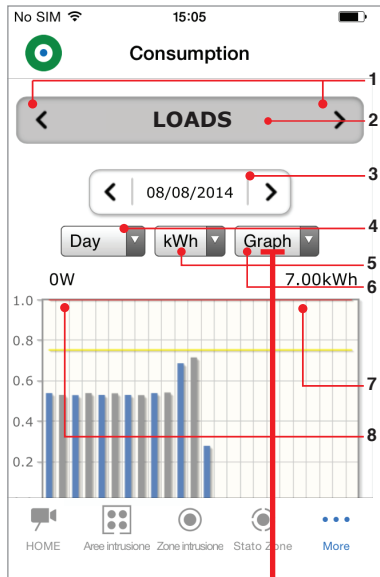
SALON

The blue bar indicates that the shutter in the controlled zone is in operation.



The blue arrow indicates whether the shutter is opening or closing.

CONSUMPTION



This menu can be used for monitoring consumption through graphs and tables.

► Press Other and Scenarios to access the Scenarios menu.

1. Scroll through available meters.
2. Meter currently displayed.
3. Scroll through days / months / years / log.
4. Change day / month / year / log mode.
5. Change unit of measurement.
6. Change graph / table display.
7. Total consumption value for the displayed graph.
8. Instant load consumption value.

If you set the maximum consumption thresholds, the consumption limits will appear:

- In "graph" mode: yellow line from 75% to 100%, red line over 100%.
- In "table" mode: the checkboxes are coloured to indicate the consumption level.

Période	kWh
0-1	0.001
1-2	475.0
2-3	596.0

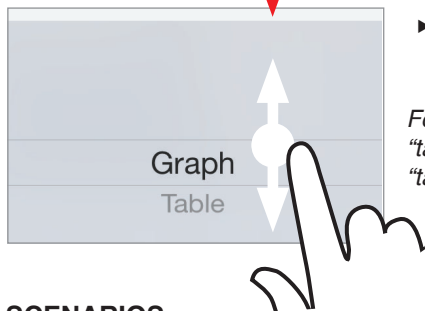
from 0% to 75%

from 75% to 100%

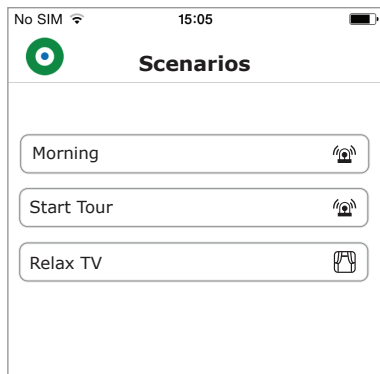
over 100%

- To change the time mode, the unit of measurement or the type of display graphic, press the relevant drop-down menu and select the desired option.

For example, to change the display from "graph" to "table", click the "graph" drop-down menu and select "table" in the window that appears.



SCENARIOS



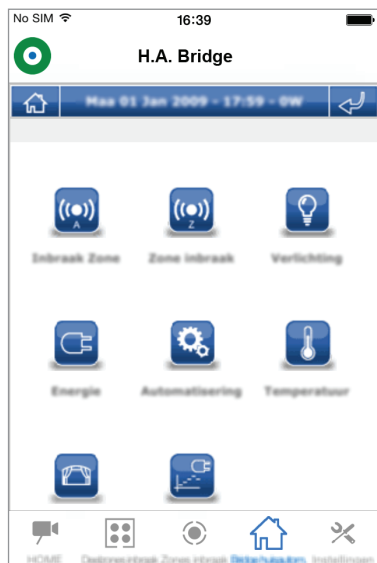
The Scenarios section can be used to activate programmed scenarios.

- Press Other and Scenarios to access the Scenarios menu.
- Press the scenario to activate it.

Relax TV

the blue bar indicates that the scenario is running.

Using home automation Bridge Art. 20090334



If bridge Art. 20090334 is configured correctly: you will be able to view the web pages for the home automation

bridge, while you will no longer be able to access the **"Intrusion zones" screen.**



- Press [H.A. Bridge](#) to view the web pages for the home automation bridge.